With the Behavioral Health Patient Portal, you can make an appointment, view test results and visit notes, message your provider, track prescriptions, request a refill, and now you can have a **VIRTUAL VISIT** with your provider from the comfort of home, office or anywhere!

1. To start, you must call your provider’s office to be **portal enabled** using your email address. Once enabled, you’ll receive an email with a temporary password and link to the Lakeshore Patient Portal website. Click **Set up Portal Account**.

2. To verify your identity, the system will send you a unique code by either a text or call to your smartphone.

3. Enter the unique code and click **Verify**.
4. Create a password according to the guidelines and enter it twice.

5. Create a security question by selecting from the drop down list, or create your own.

6. Review and sign the consent forms for eClinicalWorks and Lakeshore Patient Portal by clicking Agree.

Once set up is complete, you will be redirected to the Lakeshore Patient Portal home page.