



Physician Offices Patient Portal, Convenient and Secure

We make it easy for you to securely access your test results, request an appointment or communicate with your provider between appointments. Be sure to request your confidential login information from our office to set up your Holland Hospital Physician Offices Patient Portal account.

We cannot release information about your care without your written consent. All staff follow strict protocols to ensure confidentiality and protect your privacy and health information.

After-hours Care and Emergencies

For medical urgencies after hours, call our office to be connected to our call service for further instructions. For minor illnesses and injuries, Holland Hospital Walk-In Care is open Monday – Friday 7 AM – 6 PM, and Saturday 7 AM – 12 PM. Extended hours and services are also available at Holland Hospital Urgent Care, open 8 AM – 8 PM seven days a week.

For life-threatening medical emergencies, always call 911 for transport to the Emergency Room.



HOLLAND HOSPITAL INTERNAL MEDICINE – NORTH

Lakeshore Medical Campus
3235 N Wellness Dr, Building A, Suite 120B
Holland MI 49424
(616) 399-9522
hollandhospital.org

HOURS

Monday	7 AM – 5 PM
Tuesday	7 AM – 7 PM
Wednesday	7 AM – 7 PM
Thursday	7 AM – 5 PM
Friday	7 AM – 3 PM



**INTERNAL
MEDICINE
NORTH**



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Welcome!

Holland Hospital Internal Medicine – North provides coordinated, personalized health care services for adult patients, ages 18 and over. Our board certified providers not only offer routine health check-ups and evaluations, but also focus on preventing, diagnosing, monitoring and treating complex illnesses and chronic conditions. Through comprehensive education, lifestyle guidance and health management, along with referrals to specialists as needed, your internal medicine provider has your health care needs covered.

Your First Visit

We are pleased to have you as our patient. Our new patient care coordinator is available to answer questions and help you become familiar with our practice. Call (616) 394-3200 during office hours to reach the new patient coordinator.

To save you time, new patient forms can be completed prior to your first visit and emailed to newpatientscheduling@hollandhospital.org. You'll find the printable forms at hollandhospital.org/imnorth. Or if you prefer, please arrive 15 minutes early to fill out the forms at our office. Please bring your insurance card(s), list of current medications and medical history information.

Appointments and Scheduling

We offer same day appointments for existing patients, evening appointments and the added convenience of online (virtual) appointments. Appointments for routine physicals should be made well in advance. To schedule, call our office at (616) 399-9522, or you can message us through your patient portal account. Please make every effort to keep your appointment. Should you need to reschedule, please call us at least 24 hours in advance.

Insurance and Billing

We participate with most insurances. If you have questions about your health plan or coverage, contact your insurance carrier prior to your appointment. If your insurer requires you to have a primary care physician, be sure your Internal Medicine – North provider is listed as your PCP.

We will bill your insurance directly, however payment for any copays, deductibles and non-covered services is required at the time of service. For billing questions, please call our billing specialists at (616) 394-3116.

Virtual Visits

Is a virtual visit right for you? All you need is a smartphone or tablet with internet access. If a virtual visit is appropriate for your medical needs, our staff can schedule you to see a provider from the comfort and convenience of home or from anywhere!

Prescription Refills

For routine medication refills between appointments, please contact your pharmacy a week before your prescription runs out. Your pharmacy will electronically request the renewal.

Services and Treatments

- Medical care for adults
- Annual physicals, health screenings and immunizations
- Pulmonary/lung function testing
- Pre- and post-surgical evaluations and EKG testing
- Skin conditions, acne, rashes, age spots and wart removal
- Minor office surgeries, laceration repair, lesion removal and biopsies
- Allergies and asthma
- RN care management of chronic diseases, including diabetes, high blood pressure and high cholesterol
- In-office therapists for mental health concerns
- Laboratory services onsite

